

# SAP JOINs Microsoft Teams

## Overview

### Challenges

- System monitoring
- Monitoring of the supply chain
- Prompt elimination of causes

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### Customer benefits

- Real-time data transmission
- Out-of-the-box solution
- Usage of standardized interfaces
- Enhancements and adjustments via customizing
- No additional middleware necessary
- Flexibly adaptable to your scenario

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### Requirements

- ABAP 7.40 – lower releases on request

### The challenge

A sophisticated alert and notification handling serves to protect your systems and business processes. Enable your employees to act promptly and eliminate causes. By integrating SAP and Microsoft teams, you can transfer important information into channels and thus create transparency.



### Your benefits

Establish communication between your SAP landscape and your Teams channels. Use our tool as a proactive notification service in your value chain. If there are delays or interruptions, for example in goods receipt, production supply or goods issue, inform your employees immediately.

You can also use our application in case of technical problems in the system. In the event of short dumps or update terminations, you are informed directly and your employees can rectify the cause. Only standardized interfaces are used and extensions and adjustments can be made easily via customizing. You do not need any additional middleware. Every SAP module is supported and can be operated by our core interface.

### Combine the best of both worlds

Create the necessary transparency to ensure system stability and availability at all times. Increase the quality by having your employees react promptly to incidents. We provide you with a tool that supports you in your daily work and automates monitoring.

